



**DESTINATION MANAGEMENT COMPANY - INDIA**    **B2B SUPPLIER**

# GRACE TRAVEL MART



Grace Travel Mart – GTM, Kerala, India, is one among the most reputed names in tourism niche, incorporated in 2009 as an inbound tour operator and Destination Management Company, Kerala, India, specializing in B2B, group and FIT bookings.

Ever since its establishment, the venture has enjoyed an incessant growth. Today the company has a wide global presence with its head office located in Cochin, India. We are the appointed sales agent of Norwegian Cruise Line for Middle East, apart from an array of cruise holidays, we

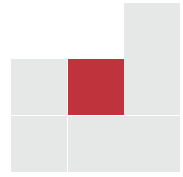
work with large number of hotels, resorts other tourism related services to India, especially Kerala.

Our team comprised of professionals with years of experience in tourism. We maintain individual personnel to handle specific products to ensure easy understanding and highest client satisfaction. In order to handle Arab customers, we maintain professionals who can easily communicate in Arabic during booking process and ground handling.

## Our Services

- Indian Hotels & Holiday Packages
- Kerala Special Packages
- Ayurvedic Treatments
- Medical Treatments
- Arab Speaking Guide Services
- Airport Meet & Assist
- Cruise Holidays (worldwide)
- Events

# OUR SERVICES



## Indian Hotels & Holiday Packages

We work with a number of good and reputable hotels in India and Kerala. Some of the well renowned hotels include the Gateway Hotel in Agra and the Keys Hotel in Trivandrum. Our Holiday Packages covers all the major tourist destinations in North India, South India, Kerala, and Sri Lanka.



## Kerala Special Packages

Our Kerala Tour Packages will help all our guests to explore the rich culture and history of Kerala. While here, they can cruise along the backwaters, visit the cascading waterfalls, and spend some time in serene hill stations like Munnar and Wayanad.



## Medical Tourism

We provide and support the best services for people who seeks for medical treatments in Kerala. Our strong relation with all major hospitals in Kerala (Ayurveda and Allopathic) helps the patients to get best treatments.

## Our Specialties

- Doctor pre consultation arrangements
- Arabic Translator
- Hospital / Doctor appointments
- Hotel /Apartments bookingsAirport meet & greet / taxi services
- Service of Standby staffs
- Medical visa support services
- Indian Hotels & Holiday Packages

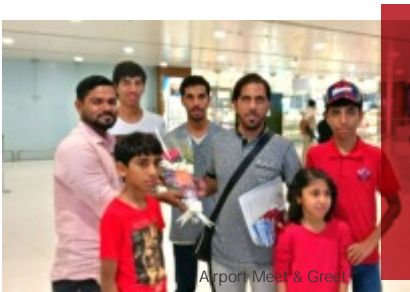
## Arab speaking Drivers

We have an excellent team of professional drivers who are able to converse well in Arabic. They will be with the guests throughout the journey. The drivers will provide safety guidance and make the travel experience for our guest much easier.



## Airport Meet & Greet

We also provide Airport Meet and Greet Assistance. Our drivers will meet the guests at the airport; the drivers will drive the guests to their place of accommodation. After the trip, the drivers would then drive the guests back to the airport.



## Cruise Holidays

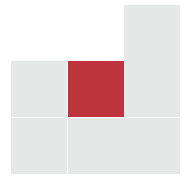
We are the appointed Sales Agent of the Norwegian Cruise Line, a US based luxury Cruise Company, we have more than 20 years of experience in cruise holidays, and we have send thousands of passengers on cruise for their cruise holidays. We also provide cruise holiday assistance to many travel agents and other individuals.

## Event Management

Professional Conference Organizers (PCOs). We set the standard of excellence for event management by providing timely, cost-effective, and professional services in locations all over the world. When you choose Grace Travel Mart, you choose quality and reputation - each of our partner DMCs is an independently owned and operated business that sets the standard of excellence for event management in its destination. With an in-depth knowledge of the destination, years of experience in organizing programmes, relationships and volume of business with local vendors and creativity, the DMC creates a flawless execution of events.



# OUR SPECIALTY



- Instant Reply
- Best price guaranteed
- Local payment transfer facility
- Communication and reply in Arabic and English
- Service of Arabic speaking staff / drivers All inclusive tour packages

## People behind the Endeavor

Headed by Mr. Rasheed Kakkat who hails from a rich background of all-embracing experience in tourism industry, G.T.M – India, team is passionate and proactive.

We are equipped with experienced staffs, they are fluent in English, other regional languages and are well trained in dealing with Arab customers.

## Vehicle

A group of well trained drivers with complete knowledge of each location, and most of them can fluent in Arabic, English and other colloquial languages. Our

vehicle and drivers will be throughout with the guests during their trip and provide them proper guideline and take them to all places.

## Support

Our operation team available 24/7 to assist the guest, who can speak Arabic, English and other colloquial languages.

We regularly conduct self-analysis based on the customer feedbacks received. This is followed by organized internal meetings and training programs for improving the weaker performance areas. Thus we have succeeded in garnering a group of ever-growing satisfied customers.

TRAVEL MAKES  
ONE MODEST  
YOU SEE  
WHAT A TINY  
PLACE  
YOU OCCUPY IN  
THE WORLD

## Our strength

We maintain close relation with each hotels and its staff, this helps us to provide maximum satisfaction to our guests, free room upgrades, special arrangements etc.

Also we have our own property at Cochin, Metro Cochin, Royal Park those who require budget hotels, plus we have private villas in Arabian style with staff.

A company-wide policy stimulating joint performance accountability guarantees

premier degree of professionalism in every facets.

The intelligent people brimmed with innovation here leave no stone unturned to assure precisely customized touring options that meet your exact expectations.

Knock us anytime for more details. It would be great to assist you for any type of your dream touring expeditions.

## Team Grace



Grace Travel Mart  
Rasheed Tower  
3rd floor, Pallimukku  
Kochi, Kerala, India 682016

✉ [info@gtmglobal.co.in](mailto:info@gtmglobal.co.in)

☎ +91 484 404 5188  
☎ +91 812 938 2888  
☎ +91 811 189 1888

🌐 [gtmglobal.co.in](http://gtmglobal.co.in)

B2B SUPPLIER

